



BENNETT & ALBERT COUNTY  
HEALTH CARE FOUNDATION

## COMPLAINTS PROCEDURE

The Bennett and Albert County Health Care Foundation makes every effort to meet and surpass the expectations of all our supporters. Your confidence and trust are important to us.

### If you have a complaint please contact us:

- Call the Foundation Secretary, Linda Saunders at 506.860.2448
- Or email us at [bachfoundation@horizonnb.ca](mailto:bachfoundation@horizonnb.ca)
- Or write to us at:  
**Bennett and Albert County Health Care Foundation**  
**8 Forestdale Road**  
**P. O. Box 28**  
**Riverside-Albert, N.B. E4H 3Y7**

Please include your name, address and contact number(s) so that we can reply. The Foundation cannot respond to anonymous complaints.

### Response Time:

We will respond to any and all concerns in a timely manner. Complaints will be acknowledged within 10 days.

Response will be via the same method in which you contacted us, unless instructed otherwise.

**Thank you for your continued support of the Bennett and Albert County Health Care Foundation.**